

## Beginnings

'From Little Things' had its beginnings in 1994 in the Perth Hills of Western Australia where Tim Raddon completed his High Ropes Instructors course through Wilderness Playgrounds while working as an Adventure trainer.

From 1994 to 2003, Tim Raddon as a certified Outdoor Recreation facilitator worked for Wilderness Playgrounds Adventure Company. The company developed into a leader in Ropes Course Construction, and, in the School, Private and Corporate sectors with Adventure Training Services.

In 2003, with Tim's passion for the environment and his love of trees, he decided to seek employment ~~in~~ tree climbing, working for a well-known business in the tree industry. Tim quickly grew as a confident tree climber progressing to a crew leader then supervisor using his knowledge and skills with ropes, climbing and the latest techniques in rigging. He went on to be a qualified Tree Surgeon and was in demand as he obtained his Tree Pruning in Vicinity of Live High Voltage Power Lines Certificate allowing him to climb around all live power lines.

With 19 years of tree industry experience, Tim decided it was time to invest into his own business with a focus not just on tree removal or pruning but also ~~in~~ the education ~~of~~ ~~into~~ tree welfare and management ~~with~~ ~~alongside~~ his brother Ash Raddon. Together they are ambitiously determined to create ~~a~~ ~~the~~ business that can cater for small private jobs to large corporate tenders, focusing on all aspects of tree environmental health.

## What we believe

Our mission is to take great pride in the education of our customers. By providing honest advice, literature, and other learning materials to accompany our services, this not only helps keep our clients better informed, but also helps our clients make better choices regarding the care and maintenance of the trees they love.

The reputation earned by Tim Raddon is continually consistent with an open core belief structure, that not only governs our methods in the office to on-site but how we also treat and respect our customers and staff.

Contractors untrained in the physiology of trees can severely damage them causing infections and infestations to the point of failure. In other words, correct tree care is essential for the maintenance of good health and safety.

It begins with our passion for trees and the quality of our business enterprise. Our staff will always leave the premises in a clean and tidy state. Our punctuality ~~We are punctual to~~ suit the needs of our customers and is the reason we can ~~to~~ effectively manage our resources as a business. From consultation to executing the job at hand, a positive attitude, communication, and presentation, ~~is~~ our focus is ~~focusses~~ to ensure there is pride within our professionalism.

## Safety

**From Little Things Tree Management** maintains a modern fleet of vehicles and equipment to adhere to safety regulations, ~~and~~ to reinforce our reliability and the efficiency demanded by our standard of work. This minimises possible inconvenience caused to our customers by avoiding mechanical ~~breakdowns~~~~break-downs~~ and faults on worn or aged equipment.

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For the goal of maintaining a professional business, ~~all~~~~and all~~ responsibilities are to ~~be held~~~~behold~~ by us. **From Little Things** is fully insured for the ~~jobs~~~~works~~ we carry out.

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Part of our ongoing commitment to our philosophy, our staff, and on-site team undergo constant training on skills associated directly to tree services, offered by various training groups which provides our team with the means to refresh and/or develop their skills.

Tim and Ash are consistently up- skilling themselves to continue to strive for greater results and exceed expectations for our staff and customers. All staff are thoroughly briefed in the safe use of all equipment, machinery, and vehicles. We provide all protective equipment and clothing as required by Worksafe.

An occupational health and safety manual is available for all staff. Every vehicle is equipped with a comprehensive first aid kit and fire extinguishers.

Tree climbing rescues are practised regularly as demonstrated in tree surgery courses.

Our staff receive ongoing in-house training and are promoted in line with their tasks in complete safety.

All vehicles, machinery, ropes, and safety equipment are well maintained, and safety checked regularly and are never operated in unworthy conditions. Staff will never commence work on site unless all equipment has been signed off.

Accidents are recorded and reported to our Administration as required under the **Workers' Compensation Act.**

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**From Little Things Tree Management's** Tree Lopping, Tree Removals and Tree Pruning is always completed on an established safety management program.

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## Qualifications

Qualifications are imperative where works are carried out with a high degree of risk. As part of our ongoing commitment to our staff and our clients, our on-site team undergoes constant development training on skills associated directly to tree services, offered by various WA training groups which provides our team with the means to refresh and develop their skills. Here Following are some of some of our main Qualifications-certificates that we currently hold.

- Diploma of Horticulture - Tree Surgery
- Certificate of Workplace First Aid

- Certificate in Power Line Safety
- Certificate of Tree Pruning in Vicinity of Live High Voltage Power lines
- Certificate Elevated Platform (No. W0475987)
- Certificate in Basic Worksite Traffic Management (No. C66)

## Insurance

**From Little Things Tree Management** is fully prepared with all relevant insurances effectively in place to ensure the protection of our staff, equipment within their working environment, our clients, and their property.

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At **From Little Things Tree Management**, a fallen tree from a devastating storm is not a hassle. You can ~~relax while our~~ ~~while feel relieved with our~~ crew ~~handles~~ ~~handling the unexpected they~~ ~~our unexpected~~ and emergency ~~situations~~ ~~work~~, from the on-site evaluation to complete removal and assessment of damaged ~~tree~~ ~~tree~~.

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Please refer to our current list of insurance policies in place;

Workers Compensation

Policy Number: Supplied On Request

Public Liability

Policy Number: Supplied On Request

Insurance Cover: \$10,000,000

Motor Vehicle ~~Commercial~~ ~~Commercial~~ Insurance

Policy Number: Supplied On Request

Copies of our Certificates of Currency can be supplied on request.

## FAQ

### What does it cost to have a tree removed?

There are many factors involved in pricing a quote for any tree pruning or tree removal. The best idea is to contact Tim, [who is](#) our qualified Arborist to discuss your options for the best possible outcome to suit your requirements.

### Why should I have a rotten tree removed?

Rotten trees pose a falling risk to surrounding buildings, vehicles, and people. If ~~just only~~ one limb is affected, you may only need to prune out ~~that~~[the](#) one branch.

### When is the best time of year to have a tree removed?

Trees can be removed at any time of year, weather permitting.

### When is the best time of year to have a tree pruned?

The best time of year to prune a tree is when the tree is entering a dormancy state, ~~which this~~ is usually around Autumn or Winter. ~~However however~~, trees may be pruned all year round depending on the amount pruned from the tree. Although if you have any concerns about damaged branches from storms this is best to be seen to as soon as possible.

### Can I remove the tree myself?

Your decision is at your cost. There is a lot of skill and work involved in tree removals or pruning.

**From Little Things** has the knowledge, skill, and expertise to execute any tree job. We can also dispose of all debris, or we can leave you with the mulch ready to use on your gardens and firewood to burn next winter. We suggest doing a little research before tackling such a niche task.

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### Does From Little Things sell Firewood?

Yes! We sell a variety of Firewood ~~with~~ [having](#) a range of load sizes.

Please contact [us](#) for more information.

### Do you charge to come out and look at the trees?

Initially **From Little Things** ~~does~~ not charge for a quote. If there is any desire to get a written report on the damage or unthrifty trees, there would be a fee for an Arborist consultation that would be discussed in the initial quote.

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### **What if I can't pay at the time of the job?**

~~Refer~~ ~~Kindly refer~~ to **From Little Things** payment policies. ~~Tim and Ash are~~ ~~Our team is~~ well aware of the diversity in people's financial challenges ~~and thus so~~ an open and honest policy from business to clients is encouraged.

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## **Term and conditions**

Tree Services

Including Tree Lopping, Tree Removals, Tree Pruning and Western Power Pruning.

## **Access Requirements**

Private access roads/drives/curbing/crossovers to work sites will generally be used by our trucks and machinery. We take no responsibility for possible damage. If the above facilities are not suitable for the carriage of such vehicles, please inform us when quoting so other access methods can be employed which will be reflected in the quotation.

Note: We are not responsible for damage to underground services not exposed or identified to the operator shown on base plans supplied to us.

Note: If your job includes stump grinding, a contractor will be contacted after your work is completed. Shavings from stump grinding will be left on site unless alternative arrangements are made.

## **Trading Agreement**

By accepting this quotation or any other variation thereof, you the customer, agree to adhere to the following terms and conditions;

(1.) Payment of all accounts are required as per the terms stated on the invoice and also indicated by "Due Date".



(2.) Should you the customer default in any payment of any monies due and payable to **From Little Things Tree Management, From Little Things Tree Management** shall be entitled to charge interest at the rate of 10% per annum on all overdue amounts as and from the due date until the date of payment.

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(3.) You agree that **From Little Things Tree Management** may charge any fees and/or expenses incurred by **From Little Things Tree Management** in appointing and engaging debt collectors and/or solicitors to recover any amounts owing by you the customer to **From Little Things Tree Management** and agree to be liable to pay such fees and expenses to **From Little Things Tree Management** on a full indemnity basis.

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(4.) You, the customer must provide notice in writing of any claim for damages to **From Little Things Tree Management** within 48 hours of the occurrence of the event giving rise to the claim.

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(5.) **From Little Things Tree Management** shall not be liable in respect of any loss or damage that is not reported in the specified manner.

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## Tree removal

*The safe and controlled removal of dead, obstructing or dangerous trees.*

Trees that are at risk of causing damage to property, buildings, infrastructure or at harm to people using amenity areas.

Other reasons for tree removal ~~is to avoid possible risks could be risk or treat~~ to your services ie, plumbing, cracking foundations, overhead power lines, damaging car parks and curbing or fencing. For new developments ie; block clearing or have been damaged by storm or fire, they can be shedding limbs due to pest and disease ailments.

Trees can be removed by felling in wide open spaces to complex dismantling using climbers and advanced rigging techniques. If access permits, elevated work platforms can be used for ease of control, ~~and time and labour~~ saving time and labour.

## Tree Surgery

*Tree surgery is a large feature in the cultivation, management and study of trees, shrubs and other plants. A Tree Surgeon is a horticultural engineer who is responsible for the maintenance and repair of trees. This includes the climbing of trees to reach the area that needs attention.*

**From Little Things Tree Management** offers a range of tree services to accommodate any situation for our clients needs. The following is the list of services we offer;

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- **Corrective Pruning**  
Enhancing the appearance of your trees and aesthetic pruning of branches to encourage your trees growth to its natural form.
- **Tree Repairs**  
Removal of rotten timber and damaged points of union and cavities.
- **Crown Thinning**  
The thinning of the tree canopy mass to create ventilation minimising limb failure and the outbreak of pests and diseases.
- **Tree Reduction**  
The precise and discreet reduction to the height of a tree to accommodate the needs of a client and requirements of their environmental surroundings impact.
- **Safe Removal**  
Methodical breakdown of a dead or dangerous tree in a controlled and careful manner.
- **Consulting Services**  
The analysis of a [tree's](#) condition, form, and location to assess a suitable course of action or provide a professional opinion and written assessments as required.

## Consulting

In an environment where the natural elements are outside of our control like the weather, storms, fires etc, we can be faced with unfortunate circumstances such as property damage from trees. In most cases, an Insurance claim will follow and, in this situation, qualified professionals in the relevant field are called to assess the situation [and evaluate to give an opinion on](#) how the event occurred, what action needs to be taken and the state of the existing trees to prevent any further damage.

Tree age, pests, disease, and the stresses of the urban climate can have an imminent effect on the tree health and structural integrity.

Fully trained Arborists are generally the only accepted type of professionals in our field/industry that have the necessary knowledge and skills to accurately assess such situations for Insurance companies.

**From Little Things Tree Management** offers Consulting Services in the circumstances of Insurance claims.

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## Tree Restoration

**From Little Things Tree Management** respects that some clients simply do not wish to get rid of their trees! Our mother has 5 beautiful trees that are all over 30 years old that were planted when we were born so **From Little Things** understands that some trees are just more sentimental.

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- Diagnosis of Pests and Disease.

The identification of a pest or disease and recommending an application of a relevant treatment.

- Effective Restorative Fertilising Methods

Application by systemic injection of trace elements to enhance tree vitality

- Restoration of Heritage Trees

Enhancing the health, beauty, and longevity of ageing historical trees by utilising a range of Tree Surgery methods for Tree Pruning

## Stump Grinding

Once your trees have been removed there are stumps left behind ~~in~~ on the ground. Sometimes they can ~~be in the way of~~ obstruct the future development or planting, or in the lawn and become a mowing or trip hazard.

The easiest and most cost-effective way of removing these issues is to have them ~~ground~~ rooted out. There are a couple of methods from earth moving equipment to using stump grinders. As stump grinders are much smaller and more mobile, ~~it becomes a more sensible~~ this becomes the most sensible and ~~much usually~~ cheaper method of stump removal.

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## Firewood

Our firewood supply is based on our tree lopping operations, the amounts and types ~~are~~ will be updated regularly as tree jobs containing firewood appear.

“Dry split urban wood”, there is normally some softer ~~wood~~ woods scattered throughout the pile that is excellent for splitting into kindling.

“Jarrah wood”, is brought in for the more traditional fireplace owner. ~~There will be some~~ It comes with a few pieces that need re-splitting. We ~~can~~ also offer “small Jarrah Firewood” for those who ~~would~~ prefer the smaller pieces.

The timber is cut, split and seasoned for as long as possible. Many people believe that Jarrah is the best and only wood to burn, however, Urban Wood ~~is~~ [proves to be](#) an excellent alternative. So, ~~for~~ [something different](#), why not give it a try?